

Terms & Conditions

Deposit

A non refundable deposit of \$150 is required for newborn bookings, \$100 for outdoor/maternity/motherhood, \$200 required for a bundled package. This deposit is due at time of booking to secure your date, this amount is subtracted from the total package price.

Payments can be made via Cash or Direct Deposit

Confirmation

Your session date will not be confirmed until your deposit has been paid.

Scheduling

Newborn studio sessions are scheduled for between 5 to 12 days of birth. Please let Amy Spooner Photography know when you baby is born as soon as possible after birth so we can schedule your session in within this time frame. This age ensures the baby is as sleepy and curly as possible.

Payments

Final Balance of any package is due before your confirmed session. Images will not be provided until payment has been made in full. Payment plans are available if required.

Cancellations

Cancellations within 48 hours of your session may incur total forfeiture of \$150 deposit paid.

However this is at the discretion of the photographer and the reasons for your cancellation.

Sicknes is a valid reason for cancellation and if this is the reason we will do our best to accomodate the soonest session time we can offer once you are well.

Late Arrivals or Non-Shows

Failure to arrive for your scheduled appointment on time may result in cancellation and forfeiture of %50 deposit. If you are late, the session can go ahead however it will reduce your session time with the photographer and therefore the amount of images in your gallery may be less.

A rescheduled time may be offered for non-shows or late arrivals at the discretion of the photographer.

Changes to booking

If you require a change of date after the initial booking has been made, we will do our best to accommodate you, providing the photographer has not been previously booked. This change of date, providing that it can be accommodated does not incur any additional charges. However if the change of date cannot be accommodated then a total forfeiture of deposit will come into effect.

Model Release

Clients give full and exclusive permission to Amy Spooner Photography to publish the photographs from your session for promotional purposes and marketing material. This includes publication on business related social media and blogs.

Turn around time

Photographs will be ready approx 3 weeks after your session. Social media sneak peeks provided before this time.

Photographic material

All photographs including but not limited to, digital media storage devices, photographic raw files and negatives, shall be the exclusive property of the Photographer.

The client will have an online gallery in which to select their images and product (if applicable to the package).

This product belongs to the Client. The Client is responsible for the product received and must take personal precaution to make copies of the digital files. Amy Spooner Photography will not be held liable for photographs being lost after the Client has received their product. Amy Spooner Photography will retain images from your session for a period of 1 calendar year. After this period images may be removed from storage.

Creativity

All edits on the digital files made by Amy Spooner Photography are final and at the photographer's discretion.

Your gallery will consist of both colour and black and white images. We ask that clients do not edit their digital files for social media (this includes filters). We feel that this would be a mis-representation of our brand and style for future clients.

Limit of Liability

In the unlikely event that Amy Spooner Photography is unable to complete your session due (and it cannot be rescheduled) due to an injury, illness, act of God, act of terrorism, or any other cause beyond the control of Amy Spooner Photography, responsibility and liability is limited to the return of all payments. In the unlikely event that digital files are lost, stolen, or destroyed for reasons beyond Amy Spooner Photography's control, liability is limited to the return of all payments received for your session. Any damages, injury or losses incurred by any means are not the liability or responsibility of the photographer.

Immunisation & Sickness

Amy Spooner Photography is fully vaccinated with up to date whooping cough and annual flu. In the event that the photographer is unwell the session will be postponed until it has passed. Amy Spooner asks that clients do not come to the studio if they have or had recently had cold or recently visited hot spots. Please keep up to date with current SA Health updates if you are at risk of being exposed and please let Amy Spooner Photography know before you arrive. No penalty will be given for postponing or cancelling due to Covid related health issues.

By paying your deposit you are confirming that you agree to the above terms and conditions.

If you have any queries please ask me!